**Accounts**

**I'm an alumni, a current student, or a prospective student. Should I have a TRACKS account?**

**Alumni and Former Students**

Former Students (Alumni and Students who have previously attended Florida Tech) who need to access **PAWS (Panther Access Web System)** and know their PAWS ID and PIN will have to perform a PAWS Account Conversion. To convert your PAWS ID, go here:

[PAWS Account Conversion](https://support.fit.edu/tsc)

If you do not know your PAWS ID or do not have one, please contact Technology Support Center by phone at 321-674-7284 or by email at techsupport@fit.edu, or by web at [https://support.fit.edu/tsc](https://support.fit.edu/tsc)

**Students**

All students should be assigned a TRACKS account upon acceptance into the university. If you know your TRACKS username, then proceed to [Reset Your TRACKS Account](https://support.fit.edu/tsc). For Melbourne Campus students, if you have not obtained your account information, please contact Technology Support Center by phone at 321-674-7284, by email at techsupport@fit.edu, or by web at [https://support.fit.edu/tsc](https://support.fit.edu/tsc).

**Extended Campus and Virtual Campus Students**

You should contact your site administrator if you have not yet received your account. The Extended Studies departments directory can be reached by going to [http://es.fit.edu/](http://es.fit.edu/) or by calling 321-674-8263.

**Prospective Students**

Prospective Students will receive a TRACKS account with limited capabilities, primarily for accessing **PAWS (Panther Access Web System)** and Panther Pass. To activate your TRACKS account, go here: [Activate TRACKS Account](https://support.fit.edu/tsc)

Unique solution ID: #1001
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