Accounts
What does this error code I received in Panther Pass mean?

There are normally seven different error messages that can occur within Panther Pass. Below is a description of what they mean, and how to go about resolving the issue:

- **Error: 1000 -** Missing student number and/or Banner PIDM in LDAP
  - Solution: Please contact the Technology Support Center at *(321) 674-7284.*

- **Error: 1010 -** Missing graduate/undergraduate status in Panther Pass Banner view.
- **Error: 1020 -** Missing major in Panther Pass Banner view.
- **Error: 1030 -** Missing arrival term in Panther Pass Banner view.
- **Error: 1070 -** Arrival term has not been created in Panther Pass yet.
- **Error: 1080 -** No record in Panther Pass Banner view.
  - Solution: For incoming undergraduate students, please contact the Office of Undergraduate Admissions at [admission@fit.edu](mailto:admission@fit.edu) or call *(321) 674-8030.*
  - For incoming graduate students, please contact the Office of Graduate Admissions at [grad-admissions@fit.edu](mailto:grad-admissions@fit.edu) or call *(321) 674-8027.*

- **Error: 1050 -** Not required to complete Panther Pass.
  - Solution: You are not required to complete Panther Pass for your program of study.

For all other technical problems with Panther Pass, please contact our Web Services department by filling out a support request [here](#).

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