**Accounts**

**What does this error code I received in Panther Pass mean?**

There are normally seven different error messages that can occur within Panther Pass. Below is a description of what they mean, and how to go about resolving the issue:

- **Error: 1000** - Missing student number and/or Banner PIDM in LDAP
  - Solution: Please contact the Technology Support Center at (321) 674-7284.

- **Error: 1010** - Missing graduate/undergraduate status in Panther Pass Banner view.
- **Error: 1070** - Arrival term has not been created in Panther Pass yet.
- **Error: 1080** - No record in Panther Pass Banner view.
  - Solution:
    - For incoming undergraduate students, please contact the Office of Undergraduate Admissions at admission@fit.edu or call (321) 674-8030.
    - For incoming graduate students, please contact the Office of Graduate Admissions at grad-admissions@fit.edu or call (321) 674-8027.

- **Error: 1050** - Not required to complete Panther Pass.
  - Solution: You are not required to complete Panther Pass for your program of study.

For all other technical problems with Panther Pass, please contact our Web Services department by filling out a support request [here](https://services.fit.edu/it_faq/content/1/373/en/what-does-this-error-code-i-received-in-panther-pass-mean.html).

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