ArcGIS is a mapping software published by the ESRI company. This software allows the user to create maps for analysis of data, workforce routes, weather awareness and many other functions requiring mapping software.

**Licensing**

Florida Institute of Technology offers a network concurrent licensing for computer systems tagged with FIT Property stickers. Faculty and Staff who require the software for academic teaching purposes can request the software installation by contacting the [Technology Support Center](mailto:techsupport@fit.edu). Students are not permitted to have ArcGIS installations, they may use one of the many computer labs controlled by Lab Support Services.

**Available Toolboxes and Seats**

To request additional toolboxes or an increase to the number of seats, please contact the [Technology Support Center](mailto:techsupport@fit.edu). Seats are the amount of users that can checkout a specific license component at a given time. As each toolbox is checked out, a seat is consumed until the user exits out of the toolbox or software to free their seat.

**Maintaining of Software**

The Lab Support Services, Information Technology department is primary responsible for all licenses and software maintainance. They can be contacted through the [Technology Support Center](mailto:techsupport@fit.edu).

**Locatation of Software**
Lab Software

The software can be found in all Lab Support Services, Information Technology supported multimedia classrooms, open-computer labs, and instructor workstations. For a complete list of these specific locations, please visit the Lab Support Services main webpage at: http://it.fit.edu/computing/labs.php under "I.T. Computer Labs & Classrooms".

Support requests can be forwarded to the Technology Support Center for processing by visiting their homepage at http://www.it.fit.edu.

Unique solution ID: #1259
Author: Kyle Greene
Last update: 2012-10-17 03:04