Mailing Lists

How do I manage subscribers of a list that I am the owner of?

To manage a list, sign into https://lists.fit.edu/sympa/.

If you are using your TRACKS account to login, click the "TRACKS-CAS" button in the upper-right. This will bring you to the standard CAS page. Enter your TRACKS username and password to proceed back to the ListServer.

To access the admin page for a list, click the admin button to the left of the lists name. You can find this on the left side of the page.

If you instead click the list's name the admin link can be found on the left side of the page.
Once in the Admin section, click the "Manage Subscribers" tab.
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This page is where you can view, modify, add and delete users.

**To add users to the list:**

**To add a single user:**

To add an email, simply enter the email address in to the input shown below and click "Add":

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URL: https://services.fit.edu/it_faq/content/6/338/en/how-do-i-manage-subscribers-of-a-list-that-i-am-the-owner-of.html
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By default the system will send an email to the user to inform them that they have been subscribed to the list. You can suppress this email by checking the "quiet" option shown in the above image.

To add multiple users:

This method allows owners to add a large number of subscribes very fast and very easily. It allows easy importing from a spreadsheet or other like file.

Click the "Multiple Add" button shown below:

This will bring up the following screen:

This form takes input in the format of EMAIL NAME (see example above). Please note the necessary space between the email address and the name. The name is optional. You can add email addresses without adding the name. Pro-tip: If your spreadsheet matches the format above, you can directly copy the columns into this area.

Once done, click "Add Subscribers".
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By default the system will send an email to the users to inform them that they have been subscribed to the list. You can suppress this email by checking the "quiet" option shown in the above image.

To delete users:

Scroll to the bottom of the page. Here you should see the buttons shown in the picture below.

Click "Toggle Selection", followed by "Delete selected email addresses".

By default the system will send an email to the users to inform them that they have been removed from the list. You can suppress this email by checking the "quiet" option shown in the above image.

The software unfortunately does not allow owners to delete everyone at once. You must delete them one page at a time. You can change the number of email per page by changing the "Page size" dropdown near the top of the page.

Unique solution ID: #1338
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