Networking

Why does it take so long to log onto my laptop when I am not connected to the network?

Problem:

The Windows login process takes several minutes to complete before reaching the desktop when signing in with a Tracks account while not connected to the campus network.

Cause:

Network services and domain authentication need to time out before the login process can complete.

Solution and Explanation:

Logging in with cached domain credentials (your Tracks ID and password) while not connected to the FLTECH domain takes longer than usual as the request to connect to the domain has to time out. However, this can take even longer if the laptop has previously had a wireless adapter but the wireless adapter is no longer installed. Even if the software for the adapter has been uninstalled, sometimes startup services for the device remain active. These services should be identified and disabled by using the msconfig application.

Unique solution ID: #1077
Author: Eric Donath