General

What does this error code I received in Panther Pass mean?

There are normally seven different error messages that can occur within Panther Pass. Below is a description of what they mean, and how to go about resolving the issue:

- **Error: 1000 - Missing student number and/or Banner PIDM in LDAP**
  - Solution: Please contact the Technology Support Center at **(321) 674-7284**.

- **Error: 1010 - Missing graduate/undergraduate status in Panther Pass Banner view.**

- **Error: 1020 - Missing major in Panther Pass Banner view.**

- **Error: 1030 - Missing arrival term in Panther Pass Banner view.**

- **Error: 1070 - Arrival term has not been created in Panther Pass yet.**

- **Error: 1080 - No record in Panther Pass Banner view.**
  - Solution:
    - For incoming undergraduate students, please contact the Office of Undergraduate Admissions at **admission@fit.edu** or call **(321) 674-8030**.
    - For incoming graduate students, please contact the Office of Graduate Admissions at **grad-admissions@fit.edu** or call **(321) 674-8027**.

- **Error: 1050 - Not required to complete Panther Pass.**
  - Solution: You are not required to complete Panther Pass for your program of study.

For all other technical problems with Panther Pass, please contact our Web Services department by filling out a support request [here](https://services.fit.edu/it_faq/content/9/373/en/what-does-this-error-code-i-received-in-panther-pass-mean.html).

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