

Master Calendar

How do I install NetExtender?

This document details the steps to installing the Dell SonicWall NetExtender for VPN access to campus systems from off-campus or over a wireless network on-campus. Some systems, such as Banner, UDrive, and SDrive require this VPN connection. **In addition to installing this software, a user must also be authorized by either a system administrator or a network administrator to connect via VPN.**

Windows OS

NOTE: These directions are for PCs running Windows. For Mac OS X users, please see the [Mac OS X instructions](#).

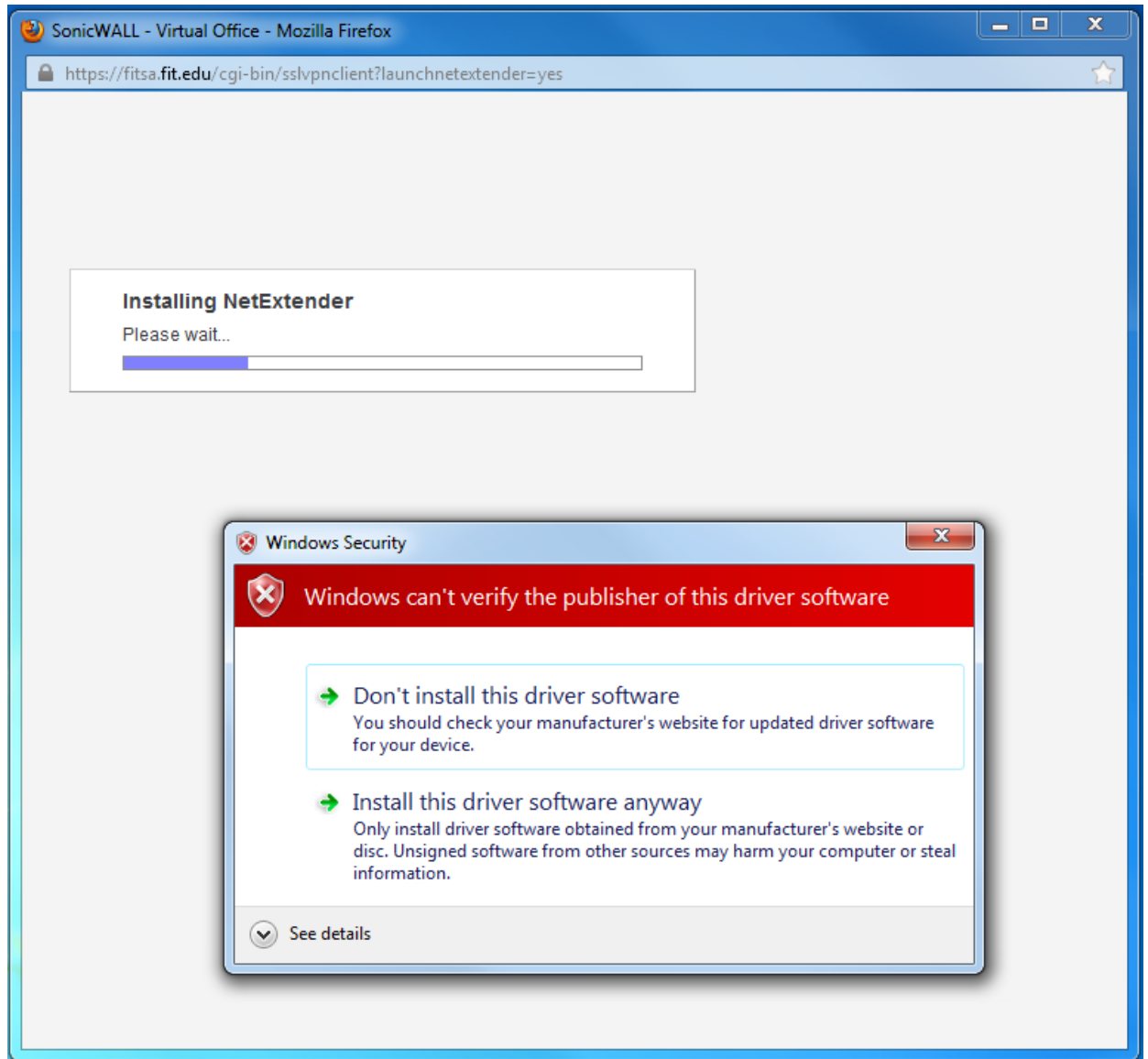
1. Open the FIT VPN site: <https://fitsa.fit.edu>



The image shows a screenshot of the SonicWall SSL-VPN Login page. The header is dark blue with the SonicWall logo on the left and the text 'SSL-VPN Login' on the right. Below the header is a white area with a decorative wavy pattern. The login form consists of three input fields: 'Username:' with an empty text box, 'Password:' with an empty text box, and 'Domain:' with a dropdown menu showing 'fit.edu'. Below these fields is a 'Login' button.

2. Login with Tracks username and password.
3. Select the Blue N icon to begin installing NetExtender. It will ask for you permission to install the add-on in FireFox so allow it.
4. After installing the add-on, it will ask you to restart the browser. Click on the restart button.
5. Select the Blue N icon again. A new window should pop up along with another one asking you permission to install the driver.

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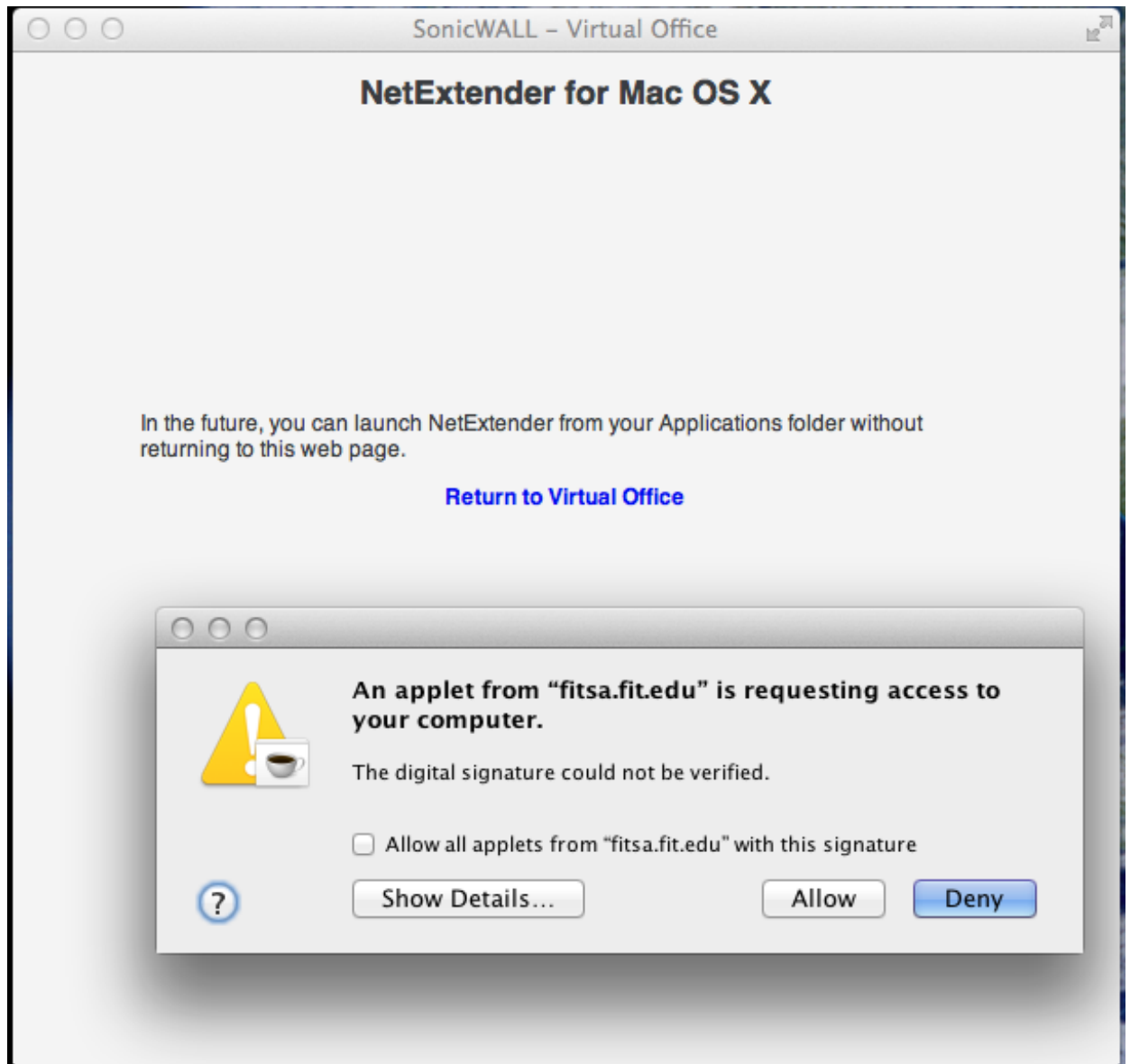
6. Select install this driver software anyway.
7. Once complete, a notification in the bottom right corner of the screen should appear showing the computer is connected in NetExtender.

Mac OS X

Note that Mac users must do this in Safari.

1. Once you have logged in, click on the Blue N icon. Two windows should appear after clicking on the icon.

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2. Please click on the Allow button to continue the installation process.
3. Once that is completed, a new window should pop up saying you are logged into NetExtender.

The user should be able to access FIT site services such as Banner, UDrive, and SDrive.

Unique solution ID: #1046

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